



CRS's mission is to provide our customers with the best, most reliable products ("Products") and provide excellent support and services. CRS's **Service ShieldSM** professional services solutions (available at extra cost) offers Resellers the ability to tailor a service program that meets their and their customer's needs and budget.

Accidental Damage Protection Warranty – Tablets

CRS provides a limited warranty for its tablet products ("Tablets") as more fully set forth on CRS's Limited Warranty Statement, current as of the date of delivery of the particular Tablet (available from CRS on request or on CRS's website www.crs-usa.com) (the "Limited Warranty"). CRS's Limited Warranty is applicable to Tablets but generally does not include Tablets or their parts and components which cease to function through normal wear and tear or are damaged in normal use.

CRS's Accidental Damage Protection Warranty extends CRS's Limited Warranty to include Tablets that cease to function to applicable specifications due to normal wear and tear or are damaged in regular use during the applicable warranty period as you have selected ("Warranty Term"), subject to the exclusions set forth below.

- A. Accidental Damage Protection Warranty coverage includes broken screens, storage devices internal to the tablet including internal hard drives and RAM, connectors/ports, and other parts and components that cease to function to applicable specifications due to normal wear and tear or are damaged in regular use during the Warranty Term. Remedies for Tablets subject to this Accidental Damage Protection Warranty will be as set forth in CRS's Limited Warranty.
- B. Remedies available under this Accidental Damage Protection Warranty are limited to one major incident per twelve (12) month period during the Warranty Term.
- C. Specifically excluded from this Accidental Damage Protection Warranty coverage are:
 - Tablets damaged through intentional acts.
 - Tablets damaged due to connection to improper power sources or static discharge.
 - Tablets that have serial numbers that have been defaced, modified, or removed.
 - Removal or alteration of parts.
 - Data loss, media loss, and/or interruption of business.
 - Theft or loss of a Tablet.
 - Damage due to fire, water submersion.
 - Damage due to improper packaging or shipment of a Tablet.
 - Cosmetic damage not effecting the operation of the Tablet.
 - Damage to a Tablet due to acts of God, natural disasters, or acts of war.
- D. The remedies, limitations of liability and disclaimers of warranty coverage set forth in CRS's Limited Warranty for the applicable Tablet shall apply to this Accidental Damage Protection Warranty unless specifically modified herein in writing. Any conflict between CRS's Limited Warranty for the applicable Tablet and this Accidental Damage Protection Warranty shall be governed by the terms of CRS's Limited Warranty.
- E. CRS reserves the right to modify or discontinue, without prior notice, any Tablet model or version. This Accidental Damage Protection Warranty applies only to the original Buyer or Reseller and is non-transferrable.
- F. CRS is not responsible for any third-party software created for use in the integration and/or operation of any tablets, accessories and/or replacement products whether or not such third party software was installed by CRS. Maintenance and support service for third-party software is the sole responsibility of Buyer, Reseller or the creator thereof.
- G. All claims must be made pursuant to CRS's [Return Material Authorization \("RMA"\) Policy](#).
- H. For information regarding length of warranty period and repair centers for each Product, see CRS's [Product's Limited Warranty Period and Repair Centers](#).
- I. For price information on optional warranties and service plans offered by CRS, see CRS's [Service ShieldSM Professional Services Solutions – Optional Warranty & Service Programs – Reseller Price List](#).
- G. CRS reserves the right to modify this [Accidental Damage Protection Warranty](#) from time to time, with or without notice.

4830-1657-9120, v. 2