



CRS's mission is to provide our customers with the best, most reliable products with excellent support and services. Call CRS if you purchased a Product from CRS that is not listed below that qualifies for repair by the CRS Repair Center.

ECR MODEL #	LOGIC	PRINTER	FRONT DISPLAY	REAR DISPLAY	KEYBOARD	COMM. BOARD	RAM BOARD	Power Sup/Bd
ER-180/180-T	Not Repairable	Not Repairable	Not Repairable	Not Repairable	Not Repairable	N/A	N/A	Not Repairable
ER-265	\$75.00	\$30.00	Not Repairable	Not Repairable	\$20.00	\$10.00	N/A	Not Repairable
ER-285M	\$75.00	\$30.00	Not Repairable	Not Repairable	\$20.00	\$10.00	N/A	Not Repairable
ER-290	\$60.00	\$60.00	Not Repairable	Not Repairable	\$36.50	N/A	N/A	Not Repairable
ER-350/ER-350-II	\$75.00	\$85.00	Not Repairable	Not Repairable	\$36.50	N/A	N/A	Not Repairable
ER-380	\$85.00	\$60.00	Not Repairable	Not Repairable	\$31.95	\$10.00	N/A	Not Repairable
ER-380M	\$85.00	\$60.00	Not Repairable	Not Repairable	\$31.95	\$10.00	N/A	Not Repairable
ER-390M	\$85.00	\$60.00	Not Repairable	Not Repairable	\$32.00	\$10.00	N/A	Not Repairable
ER-650	\$90.00	\$60.00	Not Repairable	Not Repairable	\$39.00	\$20.00	N/A	Not Repairable
ER-650-R	\$90.00	\$60.00	Not Repairable	Not Repairable	\$40.25	\$20.00	N/A	Not Repairable
ER-655/ER-655-II	\$120.00	\$85.00	Not Repairable	Not Repairable	\$39.00	\$20.00	N/A	Not Repairable
ER-92X/ER-94X	\$145.00	\$50.00	Not Repairable	Not Repairable	Not Repairable	\$70.00		Not Repairable
ER-5115-II	\$85.00	\$140.00	Not Repairable	Not Repairable	\$60.00	N/A	N/A	Not Repairable
ER-5215	\$100.00	\$60.00	Not Repairable	Not Repairable	\$45.00	\$20.00	N/A	\$20 Power Bd Repair
ER-5215M	\$100.00	\$60.00	Not Repairable	Not Repairable	\$45.00	\$20.00	N/A	\$20 Power Bd Repair
ER-5240	\$100.00	\$60.00	Not Repairable	Not Repairable	\$60.00	\$20.00	N/A	\$20 Power Bd Repair
ER-5240M	\$100.00	\$60.00	Not Repairable	Not Repairable	\$60.00	\$20.00	N/A	\$20 Power Bd Repair
ER-5200	\$100.00	\$60.00	Not Repairable	Not Repairable	\$45.00	\$20.00	N/A	\$20 Power Bd Repair
ER-5200M	\$100.00	\$60.00	Not Repairable	Not Repairable	\$45.00	\$20.00	N/A	\$20 Power Bd Repair
SER-7000/7040	\$225.00	\$60.00	Not Repairable	Not Repairable	\$60.00	\$15.00	N/A	\$20 Power Bd Repair
SPS-32X/SPS-34X	\$145.00	\$50.00	Not Repairable	Not Repairable	Not Repairable	\$70.00		Not Repairable

ECR MODEL #	Logic	LCD	Touch Panel	Rear Display	I/O Board	Keyboard	Printer	MCR
SPS-520/530RT	\$200.00	\$200.00	Not Repairable	Not Repairable	\$150.00	\$47.00	\$60.00	Not Repairable
SPS-520/530FT	\$200.00	\$200.00	Not Repairable	Not Repairable	\$150.00	\$63.00	\$60.00	Not Repairable

ECR MODEL #	Logic	LCD	Touch Panel	Rear Display	LCD/TP	Micom Board	MCR	Power Supply
SPS-2000	\$400.00	\$375.00	Not Repairable	Not Repairable	\$495.00	Not Repairable	Not Repairable	Not Repairable

PRINTER MODEL # / Flat Charge	Kitchen Video Model #	Touch Terminals & Monitor Model #
BTP-2002NP	485 Keypad	IT-5000/5100
BTP-M170	E-PAD	ML-700
BTP-M280		SPM-T15
BTP-M300		SPT-3000
BTP-R180/180II		SPT-4500
BTP-R580/580II		SPT-4700
BTP-R880		SPT-4740
BTP-R980/980III		SPT-4800
ELLIX-10		SPT-4845/4846
ELLIX-20/30/40		SPT-7000/7500
GIANT-100		SPT-7540/7640
SRP-270		Tabby
SRP-275		Tablet HM516
SRP-350		Titan-150/160
SRP-370		Titan-550/560
SRP-500		TM-150/150A
SRP-770/770II		
STP-102/03		

REPAIR ESTIMATE	SOFTWARE/FLASH ROM UPDATE
\$25.00	\$50.00

Not Repairable = Not a repairable part. (Reseller must purchase new replacement part from CRS)
 Any goods sent to CRS for repair that is listed as "Not Repairable" will be replaced at the new purchase price.
 For information regarding CRS's Limited Warranties, see CRS's "[Warranty Information](#)."
 For information regarding length of warranty period, see CRS's "[Products Limited Warranty Period and Repair Centers](#)."
 All repairs must be made pursuant to CRS's "[Return Material Authorization \("RMA"\) Policy](#)."
 To obtain an RMA# contact CRS RMA Department: 1-800-333-4949 (ext. 2736) or rma@crs-usa.com.
 To obtain an RMA# online, obtain a copy of CRS's "RMA Request Form" on Dealer's Area of www.crs-usa.com.
 Prices, specifications, availability and terms of offer may change from time to time without notice.