



Cash Register Sales, Incorporated's ("CRS") mission is to provide our customers with the best, most reliable products ("Products") and provide excellent support and services. Listed below are the Standard Limited Warranty Periods and Repair Centers for Products purchased from CRS or through CRS's Authorized Distributors. The list is sorted between CRS's Repair Center and Manufacturer's Authorized Repair Centers.

CRS's Repair Center

- ✓ The Products listed under CRS's Repair Center are Products serviced directly by CRS and subject to CRS's Limited Warranty and Disclaimer of Limited Warranty. See CRS's "Warranty Information" in the "Reseller's Area" on CRS's website www.crs-usa.com. Warranty terms and conditions are subject to change from time to time and without notice.
✓ Extended Service Shield warranty and service options are available for purchase on select products from CRS or Authorized CRS Distributors. For pricing information, contact CRS, an Authorized CRS Distributor or a CRS Product reseller ("Reseller")
✓ All CRS Repair Center claims must be made pursuant to CRS's "Return Material Authorization ("RMA") Policy." A copy of the RMA Request Form is on the CRS website in the "Dealer Area", or can be obtained by calling the CRS RMA Department at 1-800-333-4949 (ext. 2736), or by email at rma@crs-usa.com, or by contacting a CRS Customer Service Representative in the Sales Department.

Table with 3 columns: Product, Warranty Period*, and Repair Center. Rows include Archelon Enclosures, Cable Adaptors, POSio USB to Serial Adaptor, LM048SPA2 Serial Printer Adaptor, Perle USB to Serial Adaptor, CAS Scales*, SW-10RS, PD-II Series, Cash Drawers-Models, ChampTek Scanners, Diamond Series POS Terminals, Diamond Series Touch Monitors, Keyboard Model 6101D-C, Parts and Supplies, Pole Display (ICD-2002), Hisense, HK570 Touch Screen Terminals, Hisense-HM516 & HM518 10" Tablets, Hisense-HM388 8" POS Tablet, Microplus Kitchen Video, Samsung & Bixolon Printers (2Yr.PrintHead&Cutter), SAM4S, SPS-2000 Touch Screen ECR, SPT Series Touch Screen Terminals, SPM-T15 Touch Screen Monitor, ECRs, Ellix Printers, Giant 100 Printer, iPad Stand, Cash Drawers-Models 57,60, ML700 & GD7 Graphic Displays, Pole Display, SAM Polling & Inventory Software, SAM4S PDA.



<u>Product</u>	<u>Warranty Period*</u>	<u>Repair Center</u>
SNBC Printers		
Standard Receipt Printers	3 Years	CRS
BTP-R180-II Thermal Printer	2 Years	CRS
BTP-R980-III Thermal Printer	4 Years	CRS
Mobile Thermal Receipt Printers	3 Years	CRS
Desktop Label Printers	1 Year	CRS
Kiosk/Embedded Printers	1 Year	CRS
Tablet		
7ART Android Rugged Tablet	1 Year	CRS
Tabby	1 Year	CRS

* Measured from the date of delivery to a Buyer, or date of purchase by a Reseller.

Manufacturer's Authorized Repair Centers

- ✓ Products listed below are subject to the respective manufacturer's limited warranties.
- ✓ Some products sold by CRS are only repaired by the respective manufacturer's authorized repair center.
- ✓ Products may be submitted directly to the manufacturer's authorized repair center by obtaining a RMA# from the manufacturer listed below.
- ✓ Resellers may return products to CRS subject to additional charges including, but not limited to, handling fees, longer repair turnaround time and shipping charges incurred processing the repair on Reseller's behalf with the manufacturer.

<u>Product</u>	<u>Warranty Period*</u>	<u>Repair Center</u>
Acom Scales	90 Days	973-227-8882
Citizen Printers	Various/Call	800-421-6516
Code Scanners	1 – 5 Years	801-495-2200
Count Easy Currency Counting	1 Year	877-662-5872
Datacap - Electronic Payment	1 Year	215-997-8989
Detecto APS ,D, and DL Series Scales	3 Year	800-641-2008
ELO Touch Panel Only	5 - 10 Years	800-557-1458
Epson Printers	Various/Call	www.pos.epson.com/service
Honeywell Scanners	2 - 5 Years	800-436-3876
ID Tech - Mag Card Reader	1 Year	714-761-6368
Key Source Int'l Keyboard KSI-2005U	1 Year	800-722-6066
Linksys - Hubs & Routers	Limited Lifetime	www.linksys.com/support
Magtek - Mag Card Reader	1 Year	888-624-8350
NCC Reflection Software (SAM4S SPT Series)	Unlimited for Software & CF	866-944-5164
POSH Mfg. Cash Drawer Interfaces	1 Year	888-282-7674
POWERVAR-Ametek		
Conditioners, Ground Guard, (UPM (battery not included)	5 Years	800-369-7179
UPM Battery	2 Years	Ask for Technical Support
Routers and Switches		
Cisco 5-Port & 8-Port Desktop Switches	Limited Lifetime	800-553-2447
Netgear G54/N150 Wireless Router	Limited Lifetime	888-638-4327
Netgear N600 Wireless Dual Band Router	Limited Lifetime	888-638-4327
Netgear ProSafe VPN Firewall 8	Limited Lifetime	888-638-4327
Samsung & Bixolon Printers	3 Yr. -2Yr Print Head&Cutter	CRS
Telequip Coin Dispensers	1 Year	800-225-0580
TG3 Bump Bar	3 Years	262-652-2626
US Robotics 56k Modem Internal & External	5 Years	888-428-9450

* Measured from the date set forth in the applicable manufacturer's warranty.

- ✓ Call CRS if you purchased a Product from CRS that is not listed.
- ✓ CRS makes no express or implied warranty with respect to parts and other goods manufactured by other persons or organizations. Parts and other goods manufactured by persons or organizations other than CRS are warranted only to



the extent of the original manufacturer's warranties. The original manufacturer of such parts or other goods should be contacted with respect to any such warranty claims.